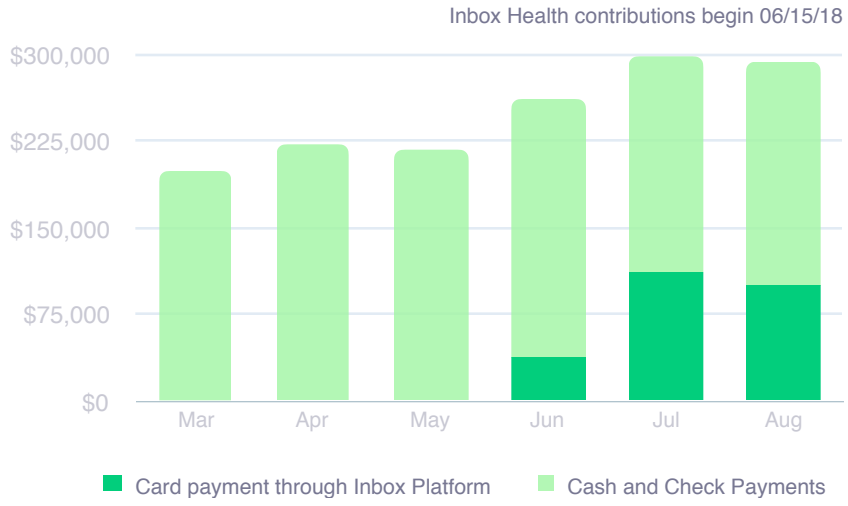
inboxhealth

SUCCESS STORY:

Increasing and Accelerating Patient Payments



"Inbox Health has dramatically lowered our patient collection costs and increased collection rates. Both our practices and their patients are delighted with the Inbox Health solution and experience."

– AMY KOON, *CEO*, KEYSTONE MEDICAL MANAGEMENT

25%
Reduced Staff Time

Inbox Health's automated billing cycles and patient engagement platform reduces staff time from having to:

- Send out patient statements
- Respond to repetitive, routine questions
- Open, process and post checks

17%
Paper Cost Savings

Through electronic outreach and "smart" address verification, Inbox Health dramatically lowers the number of statements that go out.

Plus, **patients paid 39 days faster** through the Inbox Health experience, vs. paper bill.

Clearing up Aged Accounts Receivable

One of our practices had a large amount of aged receivables that we needed to collect on. With Inbox Health we were able to contact patients without wasting a lot of money on sending paper statements. While physical addresses change, patients tend to keep their email addresses and cell phone numbers, so Inbox Health's unique systematic approach was much more effective and saved Keystone a lot of money!

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